# Researching the role of the 'Institutional Animateur' at the Royal Agricultural University, Cirencester: The case of Farm491. 3

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#### 14 Abstract

15 **Topic:** In contemporary entrepreneurship literature there is growing interest in both rural entrepreneurship and the emerging concept of the 'Animateur' in turning entrepreneurial ideas 16 into realities. Traditionally, the 'Animateur' or 'Animator' has been considered to be like the 17 18 entrepreneur, typically a lone individual, who works with and assists others to achieve an 19 entrepreneurial outcome. Animateurs assist and encourage budding entrepreneurs by providing 20 encouragement and experiential advice to those with an idea or vision, but do not have the necessary experience, skills or confidence to 'go it alone'. The developing model of 21 22 'Animateurial action' differs from other forms of business support, because the animateurs are 23 not providing the actual solutions in a report for a set fee but are guiding the aspiring 24 entrepreneurs towards making the important decisions themselves on the path from ideation to 25 commercialisation. Building on existing studies, this case study examines the role of the 26 institutional animateur in driving an innovation ecosystem. Using narratives and examples 27 from Farm491, the AgriTech incubator, accelerator and innovation space based at the Royal 28 Agricultural University, Cirencester, UK, this scoping study expands the reach of the 29 theoretical concept of animateurs to consider their role in agri-technology adoption within the 30 land-based sector.

31 Context: Farm491 is a focal point for entrepreneurial activity that underpins the future of 32 farming and food systems and delivers on the requirements of developing the rural economy 33 (House of Lords, 2019). The Farm491 team consider 1) What do start-ups in the 34 AgriTech/agrifood space actually want and need? 2) What level of knowledge do 'aspiring 35 entrepreneurs' have about the AgriTech sector and terminology? 3) What is required to pull together the right talent in the team to provide holistic business support; and 4) Assess the 36 37 animateurship offer to ensure it is realistic for start-ups and not overly extractive (Carr & Hill, 2021). The team offer (virtual) mentoring, face-to-face flexible learning opportunities, via 38 39 workshops and also access to a members' only toolbox platform. As of early 2021, Farm491 40 had 72 active members (of which 32% are current RAU students or RAU alumni); they have 41 supported over 200 start-ups through membership and ERDF-funded workshops since starting, 42 helped them raise, approx. £33million in investment and have helped them hire 120 new 43 employees. Through the lens of animateurship, encompassing the role of the animateur and the 44 construct of the process of animation, research can highlight how rural enterprise support 45 contributes to business development, the levelling up agenda and supports the local and 46 national industrial strategy.

47 Applicability to the conference theme: This working paper is applicable to the conference
 48 theme as it considers the importance of the emerging concept of the animateur by providing
 49 illustrated examples of institution-based animateurship. It places emphasis on the practical

- 50 aspects of institutional animateurship as well as informing the growing theoretical literature on
- 51 how innovation ecosystems are positioned and then self-evolve.
- 52 Aim: The aim of the research is to examine what practices and processes of animateurship are
- 53 applicable in institutional business support contexts. This study builds upon a growing interest
- 54 in novel forms and applications of entrepreneurial activity and knowledge generation.
- 55 **Methodology:** Four sub-cases from successful entrepreneurial start-ups in regenerative 56 agriculture, smart livestock farming, aquaculture and agronomy sectors are examined through
- 57 an iterative comparative case analysis to provide novel insights into institutional animateurship.
- 58 **Contribution:** The research makes two contributions. Firstly, from a theoretical perspective,
- 59 it extends the concept of, and literature on, animateurship from the focus primarily on the 60 individual to the positioning of collective animateurship. Secondly, the study enriches our
- 61 understanding of animateurial practices in the under-researched rural context.
- Implications for practice: This research discusses in detail business support processes and
   pathways, offering practical insights for business support professionals.
- 64 **Research implications:** This study has important implications for business support practice 65 because it adds to a neglected dimension to the literature of business support and has the
- 66 potential to change how we view the practices and processes of animateurship.
- 66 potential 67
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#### 70 Introduction.

71 This working paper/scoping study reports on a pilot study of the Royal Agricultural University 72 (RAU's) successful Farm491 incubator and accelerator programme in advance of a planned 73 larger full-scale study of the programme to be conducted in 2022. This scoping study provides 74 a particular opportunity for theory-building, bridging the literatures of rural entrepreneurship, 75 animateurship and business incubation business support from both a theoretical and practical 76 perspective. In contemporary entrepreneurship literature there is growing interest in both 'rural 77 entrepreneurship' and the emerging concept of the 'animateur' in developing entrepreneurial 78 ideas into realities (Smith, 2012; Annibal, Liddle & McElwee, 2013; McElwee, Smith & 79 Sommerville, 2018; Kubinowski, 2019; Jack, Frondigoun & Smith, 2020; Kennedy, 2021). 80 Traditionally, the 'animateur' (to give it its French origin) or 'animator' (as the activity is 81 universally known) has been considered to be like the entrepreneur, typically the activities of 82 an individual who works with and assists others to achieve an entrepreneurial outcome 83 (McElwee, Smith & Sommerville, 2018). Indeed, so-called animateurs assist budding 84 entrepreneurs by providing encouragement and experiential advice to those who have an idea 85 or vision, but do not have the necessary experience or confidence to 'go it alone' (Smith, 2012). Interestingly, in the UK based studies of Smith and McElwee (see above) the 'animators' or 86 'animateurs' interviewed were predominantly female, which suggests that there may well be 87 gender specific aspect to the behaviour. Whilst entrepreneurship is centred upon "the creation 88 89 and extraction of value from an environment" (Anderson, 1995) by an individual or team, the 90 focus of the activity within Farm491 is based upon developing the self-efficacy and agency of 91 the entrepreneurial individuals themselves. Animation, as a process, revolves around the giving 92 of time and experience to enable an entrepreneur to succeed and achieve their personal and 93 business ambitions. Thus, the developing model of animateurship differs from other forms of 94 business support, because the animateurs are not providing the actual solutions, but instead are 95 guiding the aspiring entrepreneurs towards making the important decisions themselves on the 96 path from ideation to commercialisation (Manning et al., 2020).

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98 In recent years, there has been a rise in interest the concept of 'animating' of activities and 99 'animation' in a European context. This applies particularly to French and Polish scholarship in which animateurship is being developed as a pedagogy in its own right (Kubinowski, 2019). 100 According to Kubinowski, there are multiple "loops" accompanying the constitution of this 101 102 relatively new pedagogical subdiscipline. Indeed, they argue this emerging discipline has 103 significant educational, social, cultural and economic potential, but whilst of value, the Polish 104 pedagogy of animating activities is little known around the world and as a result needs further 105 exploration in different contexts.

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107 The genesis of this working paper began in early 2021 when the first two authors presented a case study of the Farm491 programme to an audience at a seminar on rural entrepreneurship 108 109 run virtually by ISBE (see Carr & Hill, 2021). After the presentation, a lively discussion ensued relating to the actual processes conducted by the Farm491 team. In this conversation it was 110 'mooted' that as well as the traditional advising, consulting, mentoring and teaching aspects of 111 112 incubation work, a special form of 'institutional animateurship' may also be in play. 113 Institutional animateurship in this context extends beyond discussions on the extensive exploration of entrepreneurial university (see Manning, 2018; Manning & Parrott, 2018). The 114 115 Farm491 team, within the context of a university setting, facilitate the success of members 116 through an operational model that develops an innovation ecosystem of knowledge and skills 117 sharing with multiple stakeholders. Indeed, the processes employed can be framed as an example of 'animation.' 118

In recent years there has been an increase in interest in relation to business accelerators, incubators and hubs (see Bone, Gonzalez-Uribe, Haley, & Lahr, 2019; Tomaney & Bradley 2007; Youtie & Shapira, 2008; Fuzi, 2015; Roberts & Townsend, 2015; Bosworth, Price, Collison & Fox, 2020; Cowie, Townsend, & Salemink, 2020; Rundel, Salemink & Strijker, 2020). Although Farm491 is labelled as an incubator/accelerator/hub, none of these terms adequately describes the actual operations and ways of working to facilitate the client business development, hence the importance of this study.

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#### 129 Literature review

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#### 131 Introduction

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133 This review considers the extant literature on animateurship, an emerging field, the 134 characteristics of incubators, hubs and accelerators in the context of providing business support 135 for early stage and start-up businesses. The review then positions the concept of animateurship 136 within the innovation ecosystem, using a framework derived from existing literature.

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#### 138 Business support via Incubators/Accelerators:

139 The literature on business acceleration and incubation is eclectic, fragmented and evolving, 140 with the majority of studies being carried out in the United States (US) (Bone, Gonzalez-Uribe,

with the majority of studies being carried out in the United States (US) (Bone, Gonzalez-Uribe,
Haley, & Lahr, 2019). One reason is that business support practice via accelerators as a process
is developing so quickly, that academic research cannot keep pace with the innovations as they
happen (Bone, Allen, & Haley, 2017; Bagnoli, Massaro, Ruzza & Toniolo, 2020). Dee et al.,

- 144 (2015) suggest business incubation is a summative term subsuming business start-up and growth support, utilising mentoring, skills training, and business support to develop both 145 business founders and the new venture. The most important differences between incubation 146 147 and acceleration are that accelerators follow a programme of support that is limited in duration and aiming to speed up growth development (Bone, Allen, & Haley, 2017). Businesses 148 149 participating in acceleration have already established the foundations of the business such as 150 strategy, or operational activities (Sepulveda, 2012), but may be seeking mentoring, networking opportunities and access to funding. Forming links with venture capitalists and 151 152 angel investors, is important to catalyse business acceleration and can occur via formal 153 structures or informal networks (Vandeweghe & Fu, 2018).
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155 Incubators are shared workspaces with possibly individual offices that can be used for an 156 unlimited time, dependent on the business model. Shared facilities, training, mentoring and 157 business support and access to investors form an essential part of the entrepreneurial 158 ecosystem. By inference those professionals working in incubators and accelerators may 159 require different knowledge and skills to facilitate businesses appropriately.

160 Findings on the impact of business incubation are still emerging. Existing studies differ widely in their relevance for the UK, and few were conducted in rural areas. As goals vary 161 162 widely for business incubation and acceleration, so do the methodologies applied. Selected 163 studies seem to indicate that impact includes increased firm growth measured by number of employees (Lasrado et al., 2016). However, there is contrasting evidence for effects on survival 164 rates, as some studies suggest an increase, others a decrease in viability; the latter may indeed 165 166 be a positive result, if non-viable firms stop trading (Bone, Gonzalez-Uribe, Haley, & Lahr, 167 2019).

169 Business support for rural businesses (particularly AgriTech) is considered to be a niche area.

Indeed, Price, Shutt and Sellick (2018) identify common features of business support that bring
 about the greatest benefits to small and medium sized enterprises (SMEs) in rural areas. They

- found that the provision of business support per se in rural areas is declining and that the best
- solutions were provided by tailored interventions, as opposed to the dissemination of generic
- 174 business advice.
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176 Business Hubs: According to the Cambridge Dictionary a 'hub' is "the central or main part of something where there is most activity". Bosworth and Salemink (2021) consider that the 177 178 concept of 'hubs' is proliferating and becoming pervasive in the literatures of entrepreneurship 179 and regional development (Price, Shutt & Sellick, 2018; Rundel, Salemink & Strijker, 2020) 180 and is migrating from urban to rural usages. However, the term is not used consistently across 181 different industries and domains. Business hubs generate different applications, benefits and 182 complementarities to their users. Nevertheless, according to Bosworth and Salemink, in rural 183 settings a new wave of business hubs are emerging with very distinctive functions, 184 organisational structures, social and physical characteristics. They acknowledge the links 185 between local development and human capital (Tomaney & Bradley, 2007), urban hubs are initiated as a result of entrepreneurial opportunity creation and/or public sector and social 186 187 enterprise. Their typology extends to transport & mobility hubs; digital hubs; technology hubs; creative hubs/arts hubs; innovation hubs; business incubators; co-working hubs, community 188 189 hubs, artisanal business trails and 'third places' (Bosworth & Salemink, 2021). These rural 190 hubs often bridge economic, social and community objectives.

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#### 192 Accessing the literature on Animateurship.

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194 The concept of 'Animatorship' has been around for the past decade in community development 195 circles and in the literature of community-based entrepreneurship. Indeed, Mager (2000) in a 196 strategy report for neighbourhood renewal highlighted the importance of the role of 197 'animateurship' in stimulating regeneration and renewal, a contemporary focus in land use 198 policy and the reshaping of the agricultural economy. However, in the last decade the concept 199 of animateurship has slowly evolved and its use has gained traction in the entrepreneurship 200 literature (see Smith, 2012; Annibal, Liddle & McElwee, 2013; McElwee, Smith & 201 Sommerville, 2018; Jack, Frondigoun & Smith, 2020; and Kennedy, 2021). What is significant 202 about these studies is that they are all set in rural and small community contexts or communities-of-practice [CoP] (Lave & Wenger, 1991) where the underpinning 203 entrepreneurial action has developed organically. A CoP is a group of people who share a 204 205 concern or a passion for something they do and learn how to do it better as they interact 206 regularly (Wenger, 1988; Lave & Wenger, 1991; Wenger, McDermott & Snyder, 2002). The 207 study of Smith (2012) documents the successes of the Buchan Development Partnership in Aberdeenshire, Scotland in animating entrepreneurial activity and establishing numerous social 208 209 enterprises and community organisations. Similarly, Annibal, Liddle, and McElwee (2013) 210 investigates the activities of animators in three villages in Lincolnshire and analysed the 211 'ground-up', organic processes in play within village community-based organisations and committees. 212

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The work of McElwee, Smith & Sommerville, (2018) examines similar processes in village based social enterprise projects in England and Scotland participating in the Government funded Village SOS project. Jack, Frondigoun & Smith's (2020) study the ground-up approach

of a community in a small Scottish town who worked in partnership with a Police Inspector to

bring about behavioural changes in a formerly criminogenic area. The Inspector was paid by

219 Police Scotland but as a part of his role advised, mentored and encouraged members of the 220 community to help and facilitate change by setting up projects designed, planned by and within 221 the communities. What unites all of these animateurial examples is that the animators do not directly deliver the outcomes themselves (although this would often have been easier and 222 223 quicker), but use their experience and expertise to enable active members of a given community 224 to 'do it for themselves' and thereby develop a sense of community pride and ownership in the 225 collective experience and outcomes. Kennedy (2021) explores the 'benevolent' practices of a team of community focused entrepreneurs in a rural community in America to develop and 226 227 transform the civic wealth within an already entrepreneurial community. Their processes 228 revolve around identifying key players and assisting them by advising, encouraging and 229 mentoring them to set up their businesses in the community and by offering rented commercial 230 property at a discounted rate when it would have made more commercial sense to rent it at 231 market value.

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233 Kennedy (2021) describes how the team successful leveraged their 'relationships' to:

"....develop a shared vision and invest complementary assets to re-build a defunct cotton mill
 and form an entrepreneurial community around it to create civic wealth through the creation
 of opportunities of others and curation of the space."

Kennedy (2021) considers the dual roles played by the team as animators and entrepreneurs. Importantly, Kennedy highlights that the entrepreneurs in the team consciously shifted between their roles as entrepreneurs and animators as and when required and invested a considerable amount of their time and energy in developing and maintaining their relationships with nascent entrepreneurs in the community. This focus on the importance of relationships is a key theme which runs through and unites the studies described above - see table 1 below:

Processual	(Continuum		Spiritual State
Activity- Activism	Act-Action-Activity-	Directiveness	Animated Spirit –
	Advice.		Community Spiritedness
Philosophy	Collaboration	Empathy	Empowerment
Quality	Consultation	Openness	Motivation
Conversation?	Engagement	Vigorousness	Manipulation
Mindset?	Organisation	Tenacity	Enlightened
Listening	Orchestration	Self-Efficacy	Inspiration
Experiential	Direct	Versatility	Emotional Appeals
Relationship-building	Prioritisation	Perseverance	Visionary
An Art Form?	Facilitation	Supportiveness	Focussed
Education-Pedagogy	Stimulation	Flexibility	Enlivenment
	Partnership-Working	Trusted intermediary	
	Virtuosity	Ideation	
	Brokerage	Intuition	
	Arbitrage	Confidence	
	Bricolage	Patience	
	Provocation	Creativity	
	Mentoring	Innovation	
	Managing		
	Enabling		
	Leadership		
	Mobilisation		
	Integration		

In Smith (2012) and Annibal, Liddle, and McElwee (2013) the term 'animateurship' is used consciously to distinguish and differentiate this context in an entrepreneurial setting but 'Animateurship' and 'Animatorship' are basically the same process. In Smith (2012) the animateurship documented arose from the community based entrepreneurial activity of a Council funded programme to boost community activism and enterprise in village and rural settings. The animateurs in this article were paid council employees but selected for their experience in community learning and passion in helping community activism. Similarly, in Annibal, Liddle, and McElwee (2013) the setting is also in a village context. Importantly, for these authors their animateurs are self-selected 'voices' indicating that animateurs can come from a broad spectrum of settings. This work highlights the two aspects of animateurship: the animator(s), the individual(s) that enables animation and animation itself, the process by which the facilitation role is enacted and delivered. From an analysis of the work of Smith (2012) and McElwee, Smith & Sommerville (2017/2018) it is possible to create a taxonomy of skills, behaviours, traits and states associated with animateurial action: See Table 1. These are explored more fully in this paper.

#### 262 Animateurship in the context of the innovation ecosystem.

De Vasconcelos Gomes, Facin, Salerno and Ikenami (2018, p.30) position that "the innovation ecosystem construct has emerged as a promising approach in the literature on strategy, innovation and entrepreneurship.... business ecosystem relates mainly to value capture, while innovation ecosystem relates mainly to value creation." They analyse the innovation ecosystem in terms of the main focus, the agents and the coordination mechanisms. These three aspects are considered in this working paper as animateurship, animateurs and animation respectively. Dedehayir, Mäkinen and Ortt (2018) describe aspects of animation, without using the term, within an innovation ecosystem, namely governance, forging of partnerships, platform management, and value management. They also consider the role of a range of actors in developing the innovation ecosystem. The findings of this research are synthesized into a theoretical framework (Table 2) to inform the research described in this working paper. Essential within its development is that animateurship within an innovation ecosystem contains two types of activity animation activities and activities associated with the role of the animateur.

## Table 2. Animateurship within an innovation ecosystem (Adapted from Dedehayir et al.,2018).

	Animateurship wit	hin an innovation ecosystem
	Animation activities	Animateur activities
<b>Governance:</b> initiates, maintains, and develops ecosystem functionality	Designing the roles of ecosystem actors Coordinating internal and external interactions Orchestrating resource flows between partners Assembling components, materials and services to deliver functionality. Processing information supplied by all actors in the ecosystem to enhance functionality	
Forging partnerships: Creates a network	Attracting and gathering relevant partners together Forming links and alliances with organisations who have access to various resources Creating collaboration between parties through alliances Stimulating complementary investments and providing opportunities for niche creation Sharing information to enhance network capacity.	
<b>Platform management:</b> Provides technical basis for ecosystem to function	Designing and building a platform and place Initial platform, data, and infrastructure to build user-community and enhance value for network actors Orchestrating complementor innovations to align with platform	
Value management: Creating and capturing value	Bundling offerings and supplied components of the service delivery (information, technology access) Stimulating value appropriation for all actors Developing multi-actor engagement to define a problem or need, develop ideas, engage in activities to address the need.	
Expert (academic) Supports and creates value by		Generating knowledge from research and applied research Providing consultation, expertise, and advice Encouraging technology transfer and commercialisation
Expert (business) Supports and creates value by Facilitator Supports innovation ecosystem construction and operation by		Providing consultation, expertise, and advice Encouraging technology transfer and commercialisation Building connections and alliances between actors Interacting between partners and sub-groups Providing access to local and nonlocal markets
Entrepreneur Supports venture creation by		Co-locating with others Developing a focused network of staff, suppliers, customers, and other actors Coordinating collaboration between research and commercialisation partners
Sponsor Supports value creation and the innovation ecosystem by Regulator Supports entrepreneurial activity and opening avenues for ecosystem emergence by:		Providing resources to entrepreneurs; Purchasing and co-developing offerings of firms Linking entrepreneurs to other ecosystem actors Providing economic and political reform Minimising regulatory restrictions Enabling enterprise and innovation

The theoretical framework (Table 2) will be used to inform the methodological phase of the research.

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#### 305 Methodology.

306 To meet the aim of this scoping study, this research applied a case study strategy. Explanatory 307 case study analysis consists of the following steps: (a) a clear account of the facts associated 308 with the case (Farm491), (b) reflection on the alternative explanation of the facts and (c) the 309 formation of a conclusion based on the appropriate explanation of the findings (Yin 1981, 310 2002). The explanatory approach means that findings cannot be generalised, but they can 311 provide the basis for new thinking and theory (Hodkinson & Hodkinson, 2001). Ragin (1992) 312 describes the case study approach as emergent, interpretivist and a process of casing i.e., an 313 illustrative examination of what the case and sub-cases are typical of, through the use of systematic combining to inform problematisation (Dubois & Gadde, 2002), rather than looking 314 315 at fixed, bounded cases specific to a given time and place (Piekkari, Welsh & Paavilainen, 316 2009; Dubois & Salmi, 2016; Manning & Kowalska, 2021). This kind of approach leads to a 317 more holistic enquiry that is both exploratory and explanatory (Yin, 1993; 2018).

318

319 We present and discuss four sub-cases within the case study demonstrating successful 320 acceleration of business start-ups emanating from Farm491. The authors are all associated with 321 the RAU. The first author Sarah Carr is Head of Farm491, the second author Inge Hill is Head 322 of Rural Economy research at the RAU and a former business growth adviser on government 323 funded UK programmes; the third author Louise Manning is Director of Knowledge Exchange 324 at the RAU; the fourth author Robert Smith is an independent scholar involved in multiple 325 research collaborations with the RAU. The first three authors have individually and collectively 326 supported students and RAU alumni to start and develop their own businesses both during their 327 time studying at RAU and after graduation. This is an important element of the study and of 328 the methodology because all authors have a proven track record in animating the successful 329 entrepreneurial activities of others. In this study, four successful start-ups (in regenerative 330 agriculture, smart livestock farming, aquaculture and agronomy) are considered to inform the 331 conceptualisation of animateurs and animation in this context utilising the theoretical 332 framework (Table 2).

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334 The narrative literature review follows a snowball, iterative academic literature review 335 approach (Kowalska & Manning, 2020). The raw data consists of discussions with Farm491 336 staff, analytical reflexive discussions between the author team, assessment of Farm491 data, 337 and publicly available information, company websites and social media. The data collection started in summer 2020 and is ongoing. The case-based evidence is purposively collated and 338 analysed in the case narrative and in the case synthesis matrix (Table 3). The potential for 339 340 evidence selection bias is considered when presenting the findings, discussion and conclusion 341 sections.

- 342
- 343 Findings
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#### **345 The case: Farm491**

Farm491 is a UK agri-technology incubator, accelerator and innovation space focused on entrepreneurial activity that underpins the future of farming and food systems and delivers on the requirements of developing the rural economy (House of Lords, 2019; Manning et al., 2020). It is important to stress that Farm491 is an AgriTech incubator and innovation space for entrepreneurs focused on the future of food and farming. It is also of importance that Farm491 351 is physically based at and owned by the Royal Agricultural University (RAU) and that the 352 incubation centre works with AgriTech and AgriFood entrepreneurs through all stages of their 353 ideation through to commercialisation journey. This makes the RAU the principal stakeholder 354 in the partnership. The facility was opened in late 2016 with local enterprise partnership (GFirst), ERDF (European Regional Development Fund) and match funding from the RAU. 355 356 The full team was recruited and came together in early 2018 to kick start the project. To date, 357 Farm491 has supported over 200 start-up companies through membership and ERDF-funded 358 workshops, helped them to raise £33 millions of investment and created 120 new jobs which 359 is a phenomenal achievement by any standards. As of early 2021, Farm491 had 72 active 360 members (of which 32% are current RAU students or alumni). Through analysing the stories 361 below, it can be demonstrated how the 'lens of the animateur' can highlight more effectively 362 how rural enterprise support contributes to the levelling up agenda and supports the industrial 363 strategy (NICRE, 2021; Carr & Hill, 2021).

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365 Farm491 fits the criteria of an economic and cultural hub as well as a 'new wave hub' with 366 very distinctive functions, organisational structures, social and physical characteristics and the 367 interconnections with the rural economy and society. The Farm491 venture is a hybrid cross between a technology hub, digital hub, innovation hub, co-working hub, creative hub, and a 368 business incubator and accelerator. The building from which it operates also contains a Local 369 370 Enterprise Partnership (GFirst) Growth Hub; thus, collectively the facility has aspects of a 'community hub' in a wider network of growth hubs serving economic and business functions 371 in Gloucestershire, UK. In the Farm491 venture, there is an obvious overlap between economic 372 373 and social motivations. Farm491 has evolved its mode of service delivery and the associated 374 support mechanisms for its users and demonstrates, through its association with, and its 375 situation on a university campus, a mode of institutional animateurship. Hence, it is of interest 376 to consider the interaction between animateurs and processes of animation and how access to 377 resources, knowledge, skills and know-how are disseminated and promulgated. Farm491 has a 378 wide range of facilities and functions which serve alumni and different groups of society with 379 different needs.

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381 The Head of Farm491 has a key 'Antimateurial' role, however, the Centre and Events Manager through displaying behaviours of partnership-working and collaboration via a calendar of 382 383 relevant events for Farm491 members to engage in also supports institutional animateurship. 384 These events can range from business support workshops such as developing intellectual 385 property strategies or investor sessions through to popular community-style networking events 386 such as summer and Christmas socials which bring the expanded Farm491 network closer 387 together. Members also co-develop showcase events and knowledge sharing sessions. This role 388 is supported by the Centre Coordinator who acts as 'front-of-house' facilitator for all new 389 members by ensuring their important 'on-boarding' process is smooth and any issues during 390 their membership are dealt with in a timely manner. This of course further helps the start-ups 391 themselves to run efficient businesses. The role of the Farm491 team as a whole, is to inspire, 392 motivate and empower entrepreneurs to grow their ideas into viable businesses within the 393 AgriTech and AgriFood sector.

Members of Farm491 can receive support in two ways. The first is through membership. This includes one-to-one business support with a suite of expert business advisors, introductions to investors, academics and various other stakeholders, invitations to exclusive events and promotion across the Farm491 network. This support is delivered both online (for those not local to Cirencester) and face-to-face. Support at the physical hub includes hot-desking 399 facilities, office space and workshop units. This flexible resourcing capability as a form of 400 animation is one of the key reasons behind Farm491's success. Importantly, Farm491 membership can be accessed across the world, with current members based across the UK and 401 402 internationally in Australia, the US, Africa and India. The second form of support is delivered 403 through the Inspiring AgriTech Innovation programme, 12 hours of ERDF funded workshops, 404 specifically for Gloucestershire-based businesses. This programme helps early-stage entrepreneurs in Gloucestershire to develop a lean business plan and customer value 405 proposition. Farm491 is now considered one of the top UK AgriTech accelerators for early-406 407 stage start-ups and have exciting plans for future growth.

#### 408 **Exploring the sub-cases through the animateurship lens**

409 In this section we introduce and present four Farm491 member stories before analysing and 410 discussing them in context in the remainder of the paper. The stories are cross-analysed in the 411 case synthesis matrix (Table 3).

412

413 Case 1 - Gentle Farming: 'Gentle Farming' was founded by Thomas Gent (entrepreneur), an 414 arable farmer on the Lincolnshire Cambridgeshire border who has been farming in a 415 regenerative way for around 12 years. Thomas joined Farm491 in 2020, during the global 416 pandemic. During this time, he had made some observations such as how his regeneratively 417 farmed grain was to use his own words "tipped into the same pile as everyone else's and the 418 huge amount of press coverage around how damaging agriculture is to the environment". He 419 had noticed that no one was talking about the potential that agriculture has to be a part of the 420 climate change solution. Thomas wanted farmers to gain rewards and recognition for using 421 regenerative practises on their farms. In the early stages of membership, the focus for Gentle 422 Farming's support through Farm491 was to build their network (forging partnerships) and promote the business (value management). This was achieved through facilitating a number of 423 424 introductions (forging partnerships and facilitator role).

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426 What was perhaps the most beneficial engagement was Thomas's application to Farm491's 427 Challenge Prize competition "Digging for Innovation", in late 2020<sup>1</sup>. Farm491's role here was 428 one of a sponsor supporting value creation and innovation ecosystem development, Thomas 429 was awarded the prize and with this was exposed to some influential soil experts (expert academic and expert business) and an even wider farming audience<sup>2</sup>. Before winning, Thomas 430 431 was the only team member working with just 2 farms with no partnerships in place. After the 432 prize win, Gentle Farming became a team of 4, working directly with around 40 UK farms with 433 over 300 having expressed an interest for next season. They are soon to issue over 10,000 434 carbon certificates in the UK and over 50,000 across Europe. They have developed some key 435 partnerships across the industry including Corteva, the Farming Forum and Dutch company 436 Agreena (formerly commodicarbon)<sup>3</sup>.

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438 Due to Thomas's passion and drive he was offered the role of Head of Sales for Agreena, so 439 with this came the challenge of hiring someone to manage the farmer support within Gentle 440 Farming. Farm491 shared the job vacancy widely in their network. This proved fruitful as 441 Thomas successfully hired an RAU graduate to take on the role.

<sup>&</sup>lt;sup>1</sup> Farm491, Digging for Innovation: a Challenge Prize by Farm491 and BASF, <u>https://farm491.com/digging-for-innovation/</u>

<sup>&</sup>lt;sup>2</sup> Farm491, Digging for Innovation: Challenge Prize Winner Announced,

https://farm491.com/2021/01/22/digging-for-innovation-winner/

<sup>&</sup>lt;sup>3</sup> Gentle Farming, powered by Agreena, <u>https://www.gentle-farming.co.uk/</u>

Case 2. Land Ocean Farm: 'Land Ocean Farm' aims to produce Litopenaeus Vannamei (Whitelegged Shrimp) in a land based and biosecure environment using a recirculating aquaculture system. Their goal is to champion sustainable aquaculture in the UK reducing dependency on foreign import and reduce pressure on natural sources. Land Ocean Farm is based in Cheltenham (entrepreneur) and the team have strong experience as local restaurateurs. The founders, Litu and Rasel, have worked in various eatery and retail supply chains in the UK 449 for over a decade.

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451 Litu and Rasel formed the business in 2020 and soon joined Farm491 as virtual members, after being referred by a business consultant (sponsor) who has worked closely with Farm491 for 3 452 453 years delivering the ERDF funded (regulator) Inspiring AgriTech Innovation Programme<sup>4</sup>. 454 Regular business support meetings with Sarah in the early stages focussed on deciding the 455 businesses' key priorities. Initial introductions were made to RAU academic colleagues and 456 the possibility of applying for a grant alongside the RAU was explored. Unfortunately, the RAU's expertise did not align with business's needs and another introduction was made to an 457 458 external professor in the wider RAU research network (expert academic) who gave the team 459 further inspiration and drive to push their idea forwards.

460

461 Sarah suggested that Land Ocean Farm join their ERDF-funded Inspiring AgriTech Innovation [acceleration] programme to further develop business tools such as developing a clear customer 462 463 value proposition (value management) and a production and commercialisation strategy. From 464 the programme, it was clear that the founders needed investment, a well-developed business plan, and further industry contacts (facilitator). Sarah made an introduction to an organisation 465 who specifically focus on helping AgriFoodTech start-ups to raise investment and the contact 466 467 here has helped Litu and Rasel to develop an investment proposition. They are now in a position to gain better value from the introductions made by Farm491's Business Advisors (facilitator 468 469 role) and are benefitting from further business promotion being generated by Farm491's 470 external PR and marketing firm who are currently writing a case study on the business.

471

472 Case 3. Agri Frontier: Agri Frontier is an agri investment and agri-business advisory firm 473 (entrepreneur) specialised in helping create world class farming and integrated agribusinesses 474 across the value chain, with a focus on frontier markets, particularly Africa. Agri Frontier 475 works to provide innovative solutions and true value-added services to investors, and 476 businesses operating in the Agri sector in diverse environments and situations. Typical clients 477 range from family owned to corporate farming businesses in Africa as well as Impact, 478 Developmental and Private Equity investors. The firm is purposely specialised in terms of 479 sector and geography, allowing them to provide a comprehensive solution to the agri-business 480 sector and its different participants. They have a depth of knowledge and experience that is 481 unrivalled, allowing them to add-value from the field to the boardroom<sup>5</sup>.

482

Agri Frontier became a virtual member of Farm491 in Jan 2019, moving to a full-time resident
member in July 2019 (platform management). Farm491 assisted with the very first hire in May
2019, a post graduate student of the RAU. Agri Frontier also provided work experience taking
on an intern in 2021 from the BSc Agri Business Management course at the RAU (value
management). Since joining Farm491, Agri Frontier has grown from the sole founder to a team
of 7, as well as having subsidiary offices in East Africa (Kenya) and West Africa (Nigeria) and

<sup>&</sup>lt;sup>4</sup> Farm491's ERDF funded Inspiring AgriTech Innovation Programme, <u>https://farm491.com/iai/</u>

<sup>&</sup>lt;sup>5</sup> Agri Frontier, <u>http://agrifrontier.com/</u>

489 are currently recruiting to expand the team further. Farm491 has facilitated Agri Frontier to 490 establish a consortium with the RAU to submit bids for funds to support the establishment of 491 an Agri Growth Hub in East Africa (expert academic, expert business, forging partnerships). The consortium applied for an Innovate UK<sup>6</sup> grant to develop this plan however was 492 493 unsuccessful with the first submission. Farm491 will work with Agri Frontier to apply for 494 further funding in the future. Other introductions and connection forged by Farm491 included 495 with the Department of International Trade (DIT) following a DIT visit to Farm491 and who 496 are now also assisting Agri Frontier with their international growth plans (facilitator, regulator). 497 This example shows the animateurship reach informing local and national breadth of the 498 animation activities at Farm491 in terms both public and private stakeholders. The importance 499 of working with the local enterprise partnership to develop the Gloucestershire Draft Local 500 Industrial Strategy shows the wide breadth of Farm491's animateurship reach informing local 501 and national policy processes.

502

503 **Case 4. Breedr:** Breedr, founded by Ian Wheal, (entrepreneur) is a precision livestock 504 company who have developed a app that is freely available for farmers to be able to log births, 505 weights, movements and medications, whilst also being able to weigh their cattle in 10 seconds 506 with their Crush Mode feature. Within the management tool, they have predictive growth tools 507 which allow farmers to develop and hone management practices to produce cattle with better 508 margins and less waste. Ian started Breedr with the simple aim of helping farmers like his 509 parents to prove the quality of their livestock to improve their returns<sup>7</sup>.

510

511 Breedr first engaged with Farm491 at the start of 2018 during their very first Inspiring 512 AgriTech Innovation workshop (funded by ERDF) (regulator). The founder, Ian, used the time 513 within the programme to develop a customer value proposition and strategy on how to grow 514 the business (value management). Thanks to Ian's entrepreneurial flare and engagement with 515 the product from farmers early on, he grew the business and joined Farm491 as a virtual 516 member in January 2019 (platform management) whilst also engaging with RAU academics to 517 run trials at the University's farm (expert academics). The business took advantage of the range 518 of networking and skills development events that Farm491 hosted, including their AgriTech showcase in April 2019 which was attended by over 200 people which created new contacts 519 520 for the business (governance, forging partnerships, facilitator). Breedr raised £2.2 millions of 521 investment and went from 4 permanent employees in January 2019 to a team of 24 as of 522 September 2021 (sponsor). With a larger team, Breedr have now upgraded their membership 523 with Farm491 to Flexible, which means they have access to larger meeting rooms and event 524 space to host both their team meetings and farmer meetings. This change in service uptake 525 shows the role the innovation ecosystem at Farm491 still plays in animating the further 526 development of the business.

527

528 On working with Farm491, Ian has stated, "We've found Farm491 to be an exciting community 529 of AgriTech start-ups, with great support from the University to help boost our business during 530 the critical start-up phase. Farm491 had been a key part of supporting the business through the 531 founding phase which led to the raise of £2m in Jan 2019. We see them as a key part of the 532 future of AgriTech in the UK and look forward to continuing to work together."

<sup>&</sup>lt;sup>6</sup> https://www.ukri.org/councils/innovate-uk/

<sup>&</sup>lt;sup>7</sup> Breedr, <u>https://www.breedr.co/</u>

#### Table 3. Case synthesis matrix (Adapted from Dedehavir, Mäkinen, S. J., and Ortt, 2018)

-	55	
5	34	

Characteristics of animateurship	Animation activities	Farm491	Case 1	Case 2	Case 3	Case 4
Governance:	Designing the roles of ecosystem actors					
initiates, maintains, and develops	Coordinating internal and external interactions					
ecosystem functionality	Orchestrating resource flows between partners					
	Assembling components, materials and services to deliver functionality.					
	Processing information supplied by all actors in the ecosystem to enhance functionality					
Forging partnerships:	Attracting and gathering relevant partners together					
Creates a network	Forming links and alliances with organisations who have access to various resources					
	Creating collaboration between parties through alliances					
	Stimulating complementary investments and providing opportunities for niche creation					
	Sharing information to enhance network capacity.					1
Platform management:	Designing and building a platform and place					
Provides technical basis for	Initial platform, data, and infrastructure to build user-community and enhance value for network actors					
cosystem to function	Orchestrating stakeholder innovations to align with platform					
Value management:	Bundling offerings and supplied components of the service delivery (information, technology access)					
Creating and capturing value	Stimulating value appropriation for all actors					
	<b>Developing</b> multi-actor engagement to define a problem or need, develop ideas, engage in activities to address the need.					
	Animateur activities					
Expert (academic)	Generating knowledge from research and applied research					
Supports and creates value by	Providing consultation, expertise, and advice					
	Encouraging technology transfer and commercialisation					
Expert (business)	Providing consultation, expertise, and advice					
Supports and creates value by	Encouraging technology transfer and commercialisation					
Facilitator (multiple including	Building connections and alliances between actors					
nstitution) Supports innovation	Interacting between partners and sub-groups					
ecosystem construction and operation by	Providing access to local and nonlocal markets					
Entrepreneur Supports venture	Co-locating with others					
reation by	Developing a focused network of staff, suppliers, customers, and other actors					
	Coordinating collaboration between research and commercialisation partners					
<b>Sponsor</b> Supports value creation and the innovation ecosystem by	Providing resources to entrepreneurs;					
	Purchasing and co-developing offerings of firms					
	Linking entrepreneurs to other ecosystem actors		l			
Regulator Supports entrepreneurial	Providing economic and political reform					
ctivity and opening avenues for	Minimising regulatory restrictions	, √	1	1	1	1
ecosystem emergence by:	Enabling enterprise and innovation	, v	V	V	V	1

536 One of the most striking points to emerge from the analysis is the strong internal dynamics of the Farm491 537 team and the associated governance structures and processes. Crucial in this context is the institutional financial support by the RAU and the institutional animateurship between Farm491 and the RAU and vice 538 539 versa. Obviously, Sarah and the team are paid animateurs in the McElwee et al., (2018) typology and other part-time business advisors provide business support. The Farm491 team and the advisors are also able to 540 draw down on the institutional subject knowledge of the RAU academic staff including the authors Inge Hill 541 542 and Louise Manning. Indeed in 2019/2020 Louise provided strategic oversight to the team. Farm491 staff are line managed by the Director of Commercial Services. and Louise now plays a role as an institutional 543 544 animateur for the Farm491 team.

545

The analysis conducted and explained in this working paper demonstrates the animateurship processes within 546 547 the innovation ecosystem at Farm491. The Farm491 team operate as 'animateurs' to animate or activate (as in 'breathe life into') the member businesses to progress from ideation to commercialisation. The research 548 demonstrates that active member engagement, especially listening by Sarah and the team, and effective 549 communication support the formulation of a bespoke business support plan. This is not a 'one size fits all' 550 approach but an animateurial one because the animateurs encourage and support the client to do whatever is 551 552 required to meet the client's needs. In other words, they inform, inspire and animate change. The pricing structure (subscription fee) for the support and services does not preclude active membership and makes the 553 institutional animateurship accessible to new start businesses. 554

555

The various skills displayed in the Farm491 team and the wider animateur network appear to contribute to 556 the level of individual and collective, institutional animateurship demonstrated at the RAU/Farm491. In 557 558 analysing the four case narratives the animation processes at Farm491 is positioned. Depending on the needs of the member company, different aspects of 'Animateurship' are enacted on a case-by-case basis. This 559 560 means that the animateurs who support the businesses, academics, facilitators, sponsors etc. need to provide 561 direct, open, versatile and supportive engagement with each client/company they incubate. These behaviours and traits are essential when working with a start-up to give them confidence in their business and to consider 562 563 and articulate the value proposition associated with their product/service and to develop the innovation 564 ecosystem in which the businesses can thrive.

565

566 In summary, Farm491 is underpinned by the entrepreneurial nature of the RAU and this is embedded in 567 Farm491's products, services and offerings. This embracing of the entrepreneurial spirit imbues the RAU 568 with an entrepreneurial 'Can Do' culture. It is not merely a corporate, financial transaction with clients that 569 is reflected in this working paper, rather the building of a reciprocal 'alumni' type relationship. When 570 considering the process of institutional animateurship, the type of Agri-Tech- businesses is important as such 571 businesses require a blend of high level of industry-based scientific knowledge and entrepreneurial expertise 572 making the RAU an excellent fit.

573

### 574 Discussion.

575 Using narratives and examples from Farm491, the AgriTech incubator, accelerator and innovation space 576 based at the RAU, this scoping study expands the reach of the theoretical concept of animateurs, animation and animateurship to consider their role in agri-technology adoption within the land-based sector. Farm491 577 operate a tailored, hybrid support system that is part incubator, part accelerator and part hub (physical and 578 579 virtual) which makes for a very sophisticated, agile innovation ecosystem where hybridity and flexibility are key. Farm491 members can take advantage of the institutional animateurship model that combines the 580 processes and roles explored in this paper. The institutional nature of the support is vital because it allows 581 the Farm491 staff to 'animate' change at a higher level and in a more complex innovation ecosystem than the 582 village animateurs that have been studied to date. Aspects of self-efficacy have been considered within this 583 innovation ecosystem in terms of the entrepreneur. And, we propose here in terms of the animateurs. Each 584

585 success increases the skill sets and confidence of the Farm491 team and wider network of animateurs and as 586 a result animateurs can build expertise and act more intuitively/entrepreneurially

587

588 Kubinowski (2019) reflects on the animation of entrepreneurship focusing on mobilising and creating and 589 supporting new entities of effective business activities. For Kubinowski, an animator is a social role where 590 the animator is not a leader, director, manager, or instructor. An animator's success is the personal success 591 of the people whose activities they tried to encourage.

592

#### 593 Conclusion.

594 The contributions of this study are manifold. Firstly, from a theoretical perspective it extends the concept of 595 animateurship from the individual to the team and adds another nuanced level to the extant literature. 596 Secondly, the case stories can act as inspirational tales for other aspiring agricultural/agri-tech entrepreneurs. 597 Thirdly, the study offers case studies from the underrepresented rural economies and thus enriches our 598 understanding of animateurial practices in the rural context. This research examines in detail business support processes and pathways, offering practical insights for business support professionals. Moreover, 599 this working paper has demonstrated that the concept of animateurship is definitely of interest to scholars of 600 rural entrepreneurship because not every entrepreneurial activity in the rural sector is initiated by lone 601 602 entrepreneurs themselves. Indeed, institutions such as Agricultural Universities and Colleges have a role to play in animating and propagating entrepreneurial activity in their extended networks. The development of 603 604 innovation ecosystems requires both processes of animation to be defined and the skills of animateurs and 605 does not end in the classroom. Animation is continued and accelerated through alumni networks and business 606 hubs such as Farm491 where institutional animators guide, mentor and animate others into action building upon their professional and intellectual knowledge and experience. 607

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